

4th Annual Summit
June 28–29, 2011

FLATTENING the WORLD:

The Economic, Political & Technical Impact of Global Sourcing



Hyatt Regency on the Hudson • Jersey City, NJ USA

Offshoring Platform for CIOs/CFOs

Uncertain economic moves, the rise of protectionism and the growing demand for leveraging global resources are among the forces that will shape our economy in the years ahead. The World BPO/ITO Forum assembles some of the leading thinkers on the political, economic and technical aspects of sourcing for an open debate and offers a practical guide to navigate in the white waters of the "New Normal".

Whether your organization is a current user of global sourcing or you are considering such a move, the World BPO/ITO Forum is the right platform to get a perspective from around the globe.

The World BPO/ITO Forum brings both strategic and operational issues to the fore and provides solutions to address the needs of CIOs, CFOs and CEOs.

CONFERENCE SESSION TOPICS

- CIO Roundtable - Harnessing the Megatrend Trio: Mobility + Cloud + Social
- Portfolio Approach to Global Sourcing: Balancing Risk & Returns
- Innovate or Die: Imperatives for Managing Change & Competition in a Volatile Market
- IDG's CIO Executive Council — Journey to the Future-State CIO: Overcoming the Top Roadblocks
- The Economic and Social Impact of Global Sourcing: Getting the Complete Picture
- Is a Free Market in Global Sourcing Good or Bad for America?
- Compliance, Legal and Risk Management in a Multi-sourced/ Multi-shored Environment
- Uncloaking the Cloud: Implications on Your Outsourcing/Offshoring Strategy
- Finding Your Next Outsourcing Haven: Emerging vs. Maturing Destinations
- Beyond SLAs & Contracts: Structuring a Win-Win Relationship

STAY TUNED FOR KEYNOTE ANNOUNCEMENTS —

Visit www.worldbpoforum.com for the most up-to-date event information.

PAST PARTICIPANTS:

- Maggie Miller, CIO, Warner Music Group
- John O'Brien, Executive Director, Morgan Stanley
- Joe Simon, CIO, Viacom
- Scott Sandschafer, CIO, Chrysler Group LLC
- Suzanne Aquino, Executive Director, UBS AG
- Mykolas Rambus, former CTO, Forbes
- Craig Cuyar, CIO, Cushman & Wakefield
- Mohamoud Jibrell, CTO, The Ford Foundation
- Sasi Pillay, CIO, NASA Glenn Research Center
- Peter Whatnell, CIO, Sunoco
- Karen Morris, Chief Innovation Officer, AIG
- Boris Natkovitch, Director of IT, Bank of America
- Jim Noble, former SVP, BP plc
- Soumitra Rathod, VP, Worldwide IT Sourcing, The McGraw Hill Companies
- Raj Gidvani, CIO and SVP, CITI Private Equity Services
- David Campana, CTO, NYC Department of Finance
- Richard Entrup, CTO, The Museum of Modern Art (MoMA)

LEADERSHIP TEAM



JIM NOBLE

WORLD BPO/ITO FORUM Chairman
SVP, Talisman Energy;
Former VP, Strategy & Operations
Excellence, BP (plc)



TSVI GAL

WORLD BPO/ITO FORUM Vice-Chairman
SIM NY Metro Chairman;
Partner, Exigen Capital;
Former CTO, Deutsche Bank



HARVEY KOEPFEL

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